

Privacy Policy

This privacy policy describes how PlayPay collects and uses the personal information you provide on our website: www.playpay.ca. It also describes the choices available to you regarding our use of your personal information and how you can access and update this information.

Collection and Use of Personal Information

Organizations

We collect the following personal information from you:

- contact information such as name, email address, mailing address, and phone numbers
- financial information such as bank account numbers
- information about your organization including organization name and type, Business Number, website and payment activity
- unique identifiers such as user name, account number, password

Members

We collect the following personal information from you:

- contact information such as name, email address, mailing address, and phone numbers
- billing information such as credit card number (where applicable)
- unique identifiers such as user name, account number, password

As is true of most websites, we automatically gather information about your computer such as your IP address, browser type, referring/exit pages, and operating system.

We may use this information to:

- administer your account
- send confirmation of a various account activities
- send updates
- respond to requests
- respond to your questions and concerns
- send you a newsletter
- send you marketing communications
- improve our website and marketing efforts
- conduct research and analysis
- display content based upon your interests

Choice/Opt-Out

You may choose to stop receiving our newsletter or marketing emails by following the unsubscribe instructions included in these emails or you can contact us at unsubscribe@playpay.ca.

Information Sharing

We will share your personal information with third parties only in the ways that are described in this privacy statement. We do not sell your personal information to third parties.

We may provide your personal information to companies that provide services to help us with our business activities such as offering customer service. These companies are authorized to use your personal information only as necessary to provide these services to us.

We may also disclose your personal information:

- as required by law such as to comply with a subpoena, or similar legal process
- when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request
- if PlayPay is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our Website of any change in ownership or uses of your personal information, as well as any choices you may have regarding your personal information
- to any other third party with your prior consent to do so.

Cookies and Other Tracking Technologies

We do not use cookies on this site.

We use a third party to gather information about how you and others use our Website. For example, we will know how many users access a specific page and which links they clicked on. We use this aggregated information to understand and optimize how our site is used.

Links to Other Websites

Our Site may include links to other Websites whose privacy practices may differ from those of PlayPay. If you submit personal information to any of those sites, your information is governed by their privacy statements. We encourage you to carefully read the privacy statement of any Website you visit.

Security

The security of your personal information is important to us. When you enter sensitive information (such as credit card number) on our forms, we encrypt the transmission of that information using secure socket layer technology (SSL).

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security.

We will retain your information for as long as your account is active or as needed to provide you

services. If you wish to cancel your account or request that we no longer use your information to provide you services contact us at info@playpay.ca. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

If you have any questions about security on our Website, you can contact us at info@playpay.ca

Additional Policy Information

Our Website may offer publicly accessible blogs or community forums. You should be aware that any information you provide in these areas may be read, collected, and used by others who access them.

Correcting and Updating Your Personal Information

To review and update your personal information to ensure it is accurate, contact us at info@playpay.ca.

Notification of Privacy Statement Changes

We may update this privacy statement to reflect changes to our information practices. If we make any material changes we will notify you by email (sent to the e-mail address specified in your Account) or by means of a notice on this Website prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.

Contact Information

You can contact us about this privacy statement by writing or email us at the address below:

PlayPay Inc.
PO Box 520
5550 Manotick Main Street
Ottawa, ON K4M 1A5
Email: info@playpay.ca
Phone: 1-844-752-9729